

THE HEALTHCARE ADMINISTRATION NEWSLETTER

Concordia University Irvine: Undergraduate & Graduate Healthcare
Administration Programs



ARTICLES IN THIS ISSUE:

1. Note from the Director
 2. Healthcare Administration Spotlight
 4. Mission Trip Opportunities
 5. 2019 Spring Graduates
 6. Graduation Pictures
 7. Healthcare Events this Year
 8. Academic Advising
 9. Course Offerings
 10. Contact Information
-



CONCORDIA
UNIVERSITY IRVINE

HEALTHCARE ADMINISTRATION

A Note from the Director

DR. CATHI SINARDI



Greetings,

As the 2018-2019 academic school year comes to an end, I look back with great pride at our many accomplishments, and look forward to new and exciting beginnings for the healthcare administration programs at Concordia University Irvine.

We continuously seek to evolve and improve the experience we give our students. Our expert faculty has worked hard to review and update the curriculum in all three programs based on student feedback, course evaluations, instructor surveys, and the current healthcare industry environment and trends. One highlight from this process is an updated capstone course in the Master of Healthcare Administration (MHA) program that provides more options for students and quality experiential learning.

Several events were hosted this year for current students, alumni, faculty, staff, and the MHA advisory board. Recent events to note include our first holiday mixer in December and our second professional development workshop in April. We have several additional events scheduled for the remainder of this year aimed to offer networking, growth, and fellowship opportunities.

We continue to build partnerships with healthcare and professional organizations. We became a sponsor of Women in Health Administration of Southern California (WHA), a professional organization for women healthcare leaders devoted to career and personal development, and raising awareness and understanding of healthcare issues. Five outstanding students were selected to attend the WHA Women of the Year Gala in late May.

The nursing department is partnering with us to offer our undergraduate and graduate students the opportunity to participate in mission trips with nursing students. On past missions, nursing students have traveled to several countries, including China, Mexico, and Central America. Students will be exposed to healthcare services and providing resources to people living in poverty who do not have access to enough food and proper medical care.

This summer, we are launching a mentorship program for our MHA students, pairing them with mentors who have extensive experience in healthcare administration. Recording for our podcast series that showcases a variety of healthcare leaders gets underway in the fall, in addition to the new healthcare management emphasis for the Bachelor of Science in Business Administration.

Through the Holy Spirit, God has certainly blessed us this year! I am honored to be working with such an incredible team of students, alumni, faculty, staff, advisory board, and friends. So much of our success is dependent on the generous assistance you have provided and the innovative ideas you have shared. Without you and the grace of God, none of this would be possible. Thank you for all you do!

One of the greatest gifts is to hear from our students and alumni. Please share stories of new children, life journeys, moves, promotions, and jobs.

I wish you all a safe, restful, blessed summer!

God's Blessings,

Cathi Sinardi

Healthcare Administration

SPOTLIGHT



Valentine Anthony-Wise

Master of Healthcare Administration '19

*Team Lead Nurse - Nurse Clinic
Kaiser Permanente, San Juan Capistrano*

Valentine Anthony-Wise is a clinician currently working as a nurse and team leader at Kaiser Permanente (KP). He has worked as a healthcare professional for nine years. After completing nursing school, he acquired an Associate degree in Liberal Arts with an emphasis in science at Golden West College, Huntington Beach. He then obtained his Bachelors of Arts degree in Healthcare Management from Concordia University Irvine (CUI). He is currently finalizing his Master's degree program in Healthcare Administration (MHA), and is slated to graduate in May 2019. Valentine loves basketball and soccer. He also loves music and traveling as well. He has been to Paris, London, Abu Dhabi, and many African countries.

Valentine says: "I have enjoyed every moment of my educational journey and experience in CUI. The faculty, staff members, and most of my professors have become like family to me. Their support, mentorship, and guidance have been unwavering, invaluable, and deeply appreciated. CUI has played a significant role in making me who I am today, and I look forward to giving back to the CUI community in the nearest future."



Kiersten Natzic

Bachelor of Arts, Healthcare Management '19

*Healthcare Administration Staff
Concordia University Irvine - School of Professional Studies*

Kiersten Natzic is a recent graduate, completing the Healthcare Management program this May. She was born and raised in Big Bear Lake, California and moved to Irvine to get her Bachelor's degree in Healthcare Management. Throughout her time at Concordia, she has played the viola in the Concordia Sinfonietta, worked for the First-Year Experience program as a Peer Advising Leader (PAL) for incoming freshmen, and has been the Student Worker for the School of Professional Studies. Following graduation, Kiersten will continue working for the School of Professional Studies at Concordia over summer. She is excited to join the workforce and begin her career in the healthcare field.



Raymond Ortiz

HLMG Student '19

*Patient Advice Liaison
Seaview Pediatrics*

Raymond is currently completing his Bachelor of Arts degree in the online Healthcare Management program, and is on track to graduate with a cum laude designation. He has worked in the field of pediatrics for over 15 years, and is currently employed as a patient advice liaison at Seaview Pediatrics, a CHOC affiliate. He chose Concordia University for its excellent reputation, specialized program and flexibility. "Concordia's program has been great for me, someone who works full time and still wants to achieve academic goals," said Raymond. "I've really enjoyed my time here. I've not only learned a great deal, but I've also received invaluable career advice from my great instructors." Raymond hopes to grow in his career in medicine and is interested in healthcare administration and the intersection between business and patient care. He lives in Rancho Mission Viejo with his wife and daughters Lola (6) and Phoenix (1).



Dr. Dale L. Gooden

DHSc, MBA
Adjunct Healthcare Management Professor

Program Manager for Sequenom Center of Molecular Medicine, a division of Laboratory Corporation of America

Dr. Gooden is an adjunct professor at Concordia University Irvine and Ohio University. His teaching philosophy is a student-centered methodology with focused learning outcomes designed to build and reinforce self-directed student learning. Additionally, he serves as Doctoral Faculty Advisory and Dissertation Chair for the Doctor of Health Administration program at Franklin University.

As a mid-level professional in the field of life sciences, Dr. Gooden works as Program Manager for Sequenom Center for Molecular Medicine, a division of Laboratory Corporation of America. He has over a decade of progressive experience in the field of macro healthcare projects in both hospital and clinical environments. He served as Lead Project Manager for companies such as Divita Healthcare Partners and Tenet Health and consulted for WellPoint/BlueCross and Kaiser-Permanente. Dr. Gooden's unique approach to health science and technology instruction integrates both real-world proven experience with academic rigor, setting high expectations for student performance and achievement of learning outcomes. In 2016, Dr. Gooden was named Academic Faculty of the Year by his fellow colleagues.

In the Healthcare Administration programs at Concordia University, Dr. Gooden teaches the following courses: Management of Healthcare Organizations, Information Systems in Health Services Organizations, and Financial Management of Healthcare Organizations.



Debbie Dannemeyer

MHA Advisory Board Member

SN, MAS, RN-BC
*Assistant Medical Group Administrator
Kaiser Permanente - Orange County*

Debbie Dannemeyer, BSN, MAS, RN-BC, is Assistant Medical Group Administrator for Kaiser Permanente-Orange County. In this role, she is responsible for several support departments to include population-based care, nursing clinical practice and professional development. Debbie also leads several committees including Ambulatory Patient Safety, Population Care, Cancer Care, and Equity, Inclusion and Diversity.

Debbie retired as a Colonel from the United States Air Force after 29 years of combined active duty and reserves. She is responsible for the initiation of several programs in the US Air Force Reserves and for Nursing Professional Practice at Kaiser Permanente.

Additionally, Debbie has contributed or authored three publications focused on Ambulatory Nurse Residency Programs. Debbie enjoys her family and travel and is grateful to share her experiences and to be a thought-partner in growing and enhancing CUI's Healthcare Administration programs.



Jeff Kimbrough

Bachelor of Arts, Healthcare Management '16

*Business Intelligence Developer
Medical Specialties Managers*

"I started out as Market Analyst for a Medicare Healthcare Software company after graduating from the traditional undergraduate healthcare management program. At that same company I was promoted to Software Engineer after six months and was employed there for about one year before finding a great opportunity as a business intelligence developer at my current company. I am currently enrolled in a M.S. Information Systems program at Harvard University as well as a Data Science graduate program at UCI. I hope to become a senior data scientist within the next three years in the healthcare industry. I love learning and in my free time I enjoy exercising, reading, and playing piano. I thrived at CUI because of the resources available to me through the HCM program. I can't say enough great things about this program and how it has greatly contributed to my professional success."

Mission Trip Opportunities for Healthcare Administration Students with the Nursing Program

The Great Commission of Jesus Christ is central to CUI's healthcare administration and nursing programs. We are dedicated to providing a variety of mission and service experiences for our students. Concordia University's nursing department has graciously invited the healthcare administration programs to join them in participating in upcoming mission trip opportunities.

In October 2018, a group of Concordia University nursing students and faculty participated in a two-day mission trip to Puerto Hermosa, Mexico, along with Bethany Lutheran Church of Long Beach to work with the non-profit organization, Genesis Diez. This organization has been serving the needs of families in Puerto Hermosa since 2012, operating an orphanage for abandoned and special needs children that require 24-hour care. Genesis Diez gives weekly food donations to the community and operates a Christian camp for children in the summer and spring. Free annual medical clinics are scheduled through the non-profit organization to give basic medical care to poor families who would normally go without medical, dental, and vision care.

This summer, we hope to organize a one-day mission trip to Tijuana, Mexico, with nursing students. Current undergraduate and graduate healthcare administration students, faculty, and staff are eligible to attend. If you are interested in the upcoming mission trip to Tijuana, or future mission trips, please contact Jennifer Stead, nursing and healthcare administration admissions counselor, at Jennifer.stead@cui.edu or (949) 214-3696.





2019 Spring GRADUATES

Valentine Anthony-Wise

Master of
Healthcare Administration
Spring 2019

Kiersten Natzic

Bachelor of Arts,
Healthcare Management
Spring 2019

Julissa Rodriguez

Bachelor of Arts,
Healthcare Management
Spring 2019

Fall & Spring

GRADUATION EVENTS



Left: Stephanie Hall graduated summa cum laude with a Bachelor of Arts in Healthcare Management.

Right: Kiersten Natzic received the 2018-2019 School of Professional Studies Departmental Award for Outstanding Student in Healthcare Management.



Healthcare Administration EVENTS

December 2018 *Healthcare Administration Holiday Mixer*
A networking event and celebration for the fall graduates from the graduate and undergraduate healthcare administration programs.

Spring 2019 *Professional Development Workshop*
Keynote Speaker: John Singer, CEO Professional Development Strategies and author of *Resume DNA*;
Workshop: E-portfolio Development by alumnus Jeff Kimbrough; & Professional portraits: Kevin Caldwell Photography.



Undergraduate: OBD Healthcare Management

Summer Session

- **May 5, 2019:** Session 1 Begins
- **May 10, 2019:** Last day to ADD/DROP without record of enrollment
- **May 27, 2019:** Memorial Day (Offices Closed)
- **June 7, 2019:** Last day to WITHDRAW with "W"
- **June 22, 2019:** Term Ends
- **June 30, 2019:** Session 2 Begins
- **July 4, 2019:** Independence Day (Offices Closed)
- **July 5, 2019:** Last day to ADD/DROP without record of enrollment
- **August 2, 2019:** Last day to WITHDRAW with "W"
- **August 17, 2019:** Term Ends

Fall Session

- **August 18, 2019:** Session 1 Begins
- **August 23, 2019:** Last day to ADD/DROP without record of enrollment
- **September 2, 2019:** Labor Day (Offices Closed)
- **September 20, 2019:** Last day to WITHDRAW with "W"
- **October 5, 2019:** Term Ends
- **October 13, 2019:** Session 2 Begins
- **October 18, 2019:** Last day to ADD/DROP without record of enrollment
- **November 15, 2019:** Last day to WITHDRAW with "W"
- **November 28-29, 2019:** Thanksgiving Holiday (Offices Closed)
- **November 30, 2019:** Term Ends

Master of Healthcare Administration

Summer Session

- **May 6, 2019:** Session 1 Begins
- **May 10, 2019:** Last day to ADD/DROP without record of enrollment
- **May 27, 2019:** Memorial Day (Offices Closed)
- **June 16, 2019:** Last day to WITHDRAW with "W"
- **June 23, 2019:** Term Ends
- **June 24, 2019:** Session 2 Begins
- **June 28, 2019:** Last day to ADD/DROP without record of enrollment
- **July 4, 2019:** Independence Day (Offices Closed)
- **August 4, 2019:** Last day to WITHDRAW with "W"
- **August 11, 2019:** Term Ends

Fall Session

- **August 18, 2019:** Session 1 Begins
- **August 23, 2019:** Last day to ADD/DROP without record of enrollment
- **September 2, 2019:** Labor Day (Offices Closed)
- **September 20, 2019:** Last day to WITHDRAW with "W"
- **October 5, 2019:** Term Ends
- **October 13, 2019:** Session 2 Begins
- **October 18, 2019:** Last day to ADD/DROP without record of enrollment
- **November 15, 2019:** Last day to WITHDRAW with "W"
- **November 28-29, 2019:** Thanksgiving Holiday (Offices Closed)
- **November 30, 2019:** Term Ends

Undergraduate: Healthcare Management

- **May 4 - August 18, 2019:** Summer Break
- **August 19, 2019:** Fall Semester Begins
- **August 30, 2019:** Last day to ADD/DROP without record of enrollment
- **September 2, 2019:** Labor Day Holiday (No Classes - Offices Closed)
- **October 10-11, 2019:** Mid-Semester Break (No Classes)
- **November 8, 2019:** Last day to WITHDRAW with "W"
- **November 25-29, 2019:** Thanksgiving Break (No Classes - Offices Closed November 28-29)
- **December 9-13, 2019:** Final Exam Week

2019 SUMMER & FALL COURSE OFFERINGS

Master of Healthcare Administration

Summer 2019

- **MHA 502:** Healthcare Communication - *Session 1*
- **MHA 588:** Long-Term Care Administration - *Session 1*
- **MHA 601:** Capstone Practicum in Health Services Management - *Session 2*
- **MHA 506:** Healthcare Law - *Session 2*

Fall 2019

- **MHA 515:** Information Systems in Health Services - *Session 1*
- **MHA 501:** Healthcare Organizational Management - *Session 1*
- **MHA 514:** Healthcare Quality Assurance - *Session 2*
- **MHA 503:** Healthcare Economics and Policy - *Session 2*

Undergraduate: OBD Healthcare Management

Summer 2019

- **HLMG 314:** Healthcare Quality Management - *Session 1*
- **HLMG 415:** Healthcare Information Systems - *Session 1*
- **HLMG 495:** Senior Seminar: Healthcare Managers - *Session 1*
- **HLMG 425:** Financial Management of Healthcare Organizations - *Session 2*

Fall 2019

- **HLMG 312:** Management of Healthcare Organizations - *Session 1*
- **HLMG 416:** Human Resource Management - *Session 1*
- **HLMG 315:** Organizational Behavior, Theory and Design in Healthcare - *Session 1*
- **HLMG 311:** Writing in the Workplace - *Session 2*
- **HLMG 467:** Ethics for Healthcare Managers - *Session 2*
- **HLMG 314:** Healthcare Quality Management - *Session 2*

Undergraduate: Healthcare Management

Fall 2019

- **HCM 419:** Topics in Public Health Administration
- **HCM 312:** Management of Healthcare Organizations
- **HCM 494:** Internship: Healthcare Administration
- **HCM 413:** Leadership in Health Management

Connect WITH US!

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Concordia University -
Healthcare Administration Students



CUI Connect
Healthcare Administration





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